



V-KOOL®

WARRANTY

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STIPULATIONS & RESTRICTIONS FOR GLASS BREAKAGE WARRANTY

Tempered, heat strengthened or annealed window lites (glass), including the inner (room side) pane of double pane or insulated glass, coated with V-KOOL are warranted against glass breakage due to thermal shock or seal failure, for a period of two years after the installation of V-KOOL. In the event glass failure due to thermal stress is caused only as a direct result of the application of V-KOOL, V-KOOL Inc. will:

- 1. Replace the broken glass.
2. Replace or repair that portion of the window frame in immediate contact with the glass, if damaged due to the break.
3. Replace such quantity of V-KOOL film judged to be necessary by V-KOOL Inc.
4. Board up or cover openings caused by glass failure when replacement of glass is subject to unreasonable delay.

The terms and conditions of this coverage are as follows:

- 1. V-Kool Inc. will pay for repair or replacement of up to but not in excess of \$500.00 per glazing unit.
2. Coverage is limited to the original owner of the property at the time of installation.
3. In no event shall V-KOOL Inc. be liable or responsible for any loss or damage, direct, incidental, or consequential, except as expressly set forth herein.

- 4. Pre-existing conditions of either glass breakage or seal failure of the filmed lite voids this warranty. Seller reserves the right to inspect any job prior to final issuance of payment by seller.
5. This warranty shall not apply, and shall be unenforceable, when: (a) the film installed is not V-KOOL; (b) the dealer's installation practices do not conform to V-KOOL Inc.'s published installation policies and procedures; (c) two (2) or more films are applied to the same lite; (d) the filmed windows are of triple pane construction, glass, textured or wire glass; (e) film is applied to any glass on which there is paint, lettering, signs, stickers, or other permanent or temporary ornamentation; (f) the filmed glass has prior visible damage, is chipped, cracked, has holes in it, or if light is visible between frame and glass; (g) the film is applied to plastics, acrylics, polycarbonates or non-glass substrates; (h) the glass is found to have been cracked (either pane) or exhibit evidence of seal failure at the time of window film installation; (i) frames or sealants are not resilient, such as solid metal or solid wood frames, or any hard material without resilient expansion seals; (j) one glass edge dimension is 12 or more feet, or the glass has more than 200 square inches of edge area; or (k) the breakage was due in whole or in part to forces not involving thermal stress.

DRYING TIME

During the window film drying process, you may notice changes in the optical clarity. A cloudy appearance may occur. If this happens, it is normal and will go away. After the moisture dries, the hazy appearance will disappear as the film bonds to the glass. V-KOOL "cures" at a slower rate than other window films. It is also important to note that drying times are dramatically affected by climate.

HOW TO CLEAN V-KOOL TREATED WINDOWS

- When cleaning, use a soft towel or cloth, or clean synthetic sponge
• Use common cleaning solutions such as warm water and detergent
• Do not use solutions that contain abrasive materials. Common cleaning solutions such as Windex and other window cleaners may be used safely for cleaning purposes.

DO NOT WASH WINDOWS UNTIL THIRTY (30) DAYS AFTER INSTALLATION OF V-KOOL

For more warranty information, or to make a claim, contact your Authorized V-KOOL Dealer or V-KOOL Inc. at 1-800-786-2468

PLACE STAMP HERE

V-KOOL INC
V-KOOL WARRANTY DEPT.
17356 B NORTHWEST FREEWAY
HOUSTON, TX 77040

WARRANTY NOT VALID WITHOUT MASTER LOT NUM - PRODUCT & SITE INFORMATION, BUILDING AGE, WINDOW FRAME - TYPE, GENERAL CONDITION, REST./F. FOOD, HOSPITAL, SCHOOL/INSTITUTION, OFFICES, AUTO DEALER, HOTEL/MOTEL, GLASS INFORMATION - SIZE & TYPE, NUMBER OF PANES & SQ. FT. BY WINDOW ORIENTATION

NOTE: USE A SEPARATE LINE FOR EACH MASTER LOT - USE A SECOND CARD IF NECESSARY



V-KOOL®

WARRANTY

RESIDENTIAL LIFETIME LIMITED PRODUCT WARRANTY
COMMERCIAL TEN-YEAR LIMITED PRODUCT WARRANTY WARRANTY NO. _____

V-KOOL Inc. warrants that V-KOOL will maintain its properties without blistering, bubbling, cracking, crazing, delaminating, fading, demet- alizing, discoloring, or peeling when properly installed on the interior surface of glass doors and windows.

For residential applications, this warranty is extended to the original purchaser for as long as they own and live in the home in which the film was installed. This limited lifetime warranty is extended only to the original purchaser, and is not transferable.

For commercial applications, this warranty is limited to a period of ten (10) years from the completed installation date.

In the event the product is defective under the stipulations of this warranty, as your sole and exclusive remedy V-KOOL Inc. will replace the defec- tive product and provide, to the authorized dealer, a standard fee for removal and re-application labor. V-KOOL Inc.'s liability is limited to the replacement, and re-installation labor of only such quantity of film judged to be defective by the manufacturer.

This limited warranty applies only to V-KOOL installed on the interior surface of glass doors and windows by an authorized V-KOOL dealer following all instal- lation practices and guidelines as specified by V-KOOL Inc.'s installation training video or any updates thereof. There are no warranties which extend beyond the description on the face hereof. There are no warranties of fitness for a particular purpose or merchantability applicable to V-KOOL. Manufacturer's warranty does not cover improper installation. In no event shall V-KOOL Inc. be liable or responsible for any loss or damage, direct, incidental or consequential, except as expres- sly set forth herein. This limited warranty is made in lieu of all warranties, expressed or implied, and is void if the product has been subject to abuse or improper care. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

This warranty is valid only if warranty registration form is received by V-KOOL Inc. within thirty (30) days from completion of installation and is signed by the customer or their duly authorized signatory.

Any owner desiring warranty service on any product covered by this limited warranty, must provide the information contained on this warranty form to the Dealer or V-KOOL Inc. Proof of purchase is also required in order to obtain warranty coverage. It is recommended that the purchaser keep the completed warranty form/installation record and sales receipt together in a safe location.

This warranty covers installations in continental U.S. and Canada only. For installations in other countries, contact the V-KOOL Sales and Marketing Department.

COMMERCIAL & RESIDENTIAL TWO-YEAR LIMITED GLASS BREAKAGE AND SEAL FAILURE WARRANTY

V-KOOL Inc. warrants that V-KOOL when properly installed will not cause glass failure due to thermal shock or seal failure for a period of two years after the completed installation date. In the event V-KOOL is found to have been the sole and direct cause of glass breakage under the "Stipulations and Restrictions for Glass Breakage Warranty" on the reverse side of this warranty form, as your sole and exclusive remedy V-KOOL Inc. will replace the glass panel and the V-KOOL applied film.

This limited warranty applies only to V-KOOL installed on the interior surface of glass doors and windows by an authorized V-KOOL dealer following all instal- lation practices and guidelines as specified by V-KOOL Inc.'s installation video or any updates thereof. There are no warranties which extend beyond the description on the face hereof. There are no warranties of fitness for a particular purpose or merchantability applicable to V-KOOL. Manufacturer's warranty does not cover improper installation.

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IMPORTANT! REGISTRATION REQUIRED

© 2001 V-KOOL INC. ITEM # 100-0157

TO ENSURE THAT YOU RECEIVE THE V-KOOL LIMITED LIFETIME WARRANTY - PLEASE TAKE A FEW MOMENTS TO FILL IN AND MAIL THIS CARD. ALL INFORMATION ON THIS FORM MUST BE COMPLETED FOR WARRANTY VALIDATION. PLEASE TYPE OR PRINT CLEARLY

V-KOOL® IS REGISTERED AND MANUFACTURED EXCLUSIVELY BY V-KOOL INC 17356 B NORTHWEST FREEWAY • HOUSTON, TX 77040 (800) 786-2468

DEALER INFORMATION WARRANTY NO. _____
INSTALLATION DATE _____ JOB # _____
INSTALLING DEALER _____ FILM CODE # _____
CONTACT _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____
PHONE _____ FAX _____
SIGNATURE _____

fold

CUSTOMER INFORMATION DATE _____
NAME _____
CONTACT _____
INSTALLATION ADDRESS _____
CITY _____ STATE _____ ZIP _____
PHONE/HOME _____ WORK _____ FAX _____

I have read and acknowledge the terms and conditions printed on the front and back side of this warranty form which are applicable to the manufacturer's limited warranty for V-KOOL, and related glass failure stipulations and restrictions.

CUSTOMER SIGNATURE _____ DATE _____

RESIDENTIAL [] COMMERCIAL []